

THESE INSTRUCTIONS CONTAIN IMPORTANT INFORMATION ABOUT INSTALLATION AND USE.

Balanced Flue Inbuilt Gas Fireplace Installation Manual

Please read this manual before installing and operating this heater.



Abbotsford

Model:
ABBTIB-FB



Armadale

Model:
ARMAIB-FB

This heater is approved for Natural Gas only.

Please leave Installation Manual with the owner.

Distributor

This appliance is designed, manufactured and distributed by:

IXL | Home
since 1858

Tel: 1300 727 421



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SAFETY WARNINGS

This appliance shall be installed in accordance with the manufacturer’s installation manual, local gas fitting regulations, municipal building codes electrical wiring regulations and AS/NSZ 5601.1.



CAUTION

1. What to do if you smell gas
 - a. Turn OFF the main gas supply
 - b. Extinguish any open flame
 - c. Open windows
 - d. Do not touch electrical switches
 - e. Do not use your telephone
 - f. Call your gas supplier immediately from a neighbours’ phone

2. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the sections of this manual for correct procedures or consult with place of purchase or a licensed plumber.
3. Install the heater only in locations that are referred to in the installation instructions. Do not build the heater into bookcases, walls or enclosures (combustible materials) without the use of a False Fireplace Spacer Kit.



CAUTION

4. Due to high temperatures the room heater should be located out of traffic and away from:
 - Furniture and draperies
 - Combustible materials
 - Gasoline and other flammable liquids

Do not place clothing or other flammable material on or near the heater.

5. Keep curtains*, clothes, furniture and other flammable materials at least 900mm from front and sides of heater.

* At the owner’s discretion curtain clearance can be less than 900mm as long as they are restrained from the front, top and sides of the heater.
The manufacturer takes no responsibility if curtain clearance is less than 900mm and not restrained.
6. Children and adults should be alerted to the hazard of high surface temperatures and should take care to avoid burns or clothing ignition.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



CAUTION

7. **NEVER** attempt to burn paper or any other material in the heater.
8. **DO NOT** place articles on or against this appliance.
9. **DO NOT** use or store flammable materials near this appliance.
10. **DO NOT** install or use this appliance in marine craft or mobile homes.
11. **DO NOT** spray aerosols in the vicinity of this appliance while it is in operation.
12. **DO NOT** modify this appliance. Modification of appliance could create a hazardous situation which will void warranty.

SAFETY WARNINGS

13. Suitable for indoor use only.
14. NOT TO BE CONNECTED TO AN LP GAS CYLINDER LOCATED INDOORS.
15. If removed, the glass window must be put back onto the unit prior to operating the heater.
16. Installation and service should be performed by authorized personnel only; refer to back of manual for service number.
17. The heater must be properly installed with the correct Cannon supplied flue kit and accessories.



CAUTION

18. On first lighting your heater, an odour and possibly some harmless smoke may be emitted due to its new condition. This is quite normal and will disappear after a few hours use.
19. For clearances to electrical appliances (including televisions), consult respective manufacturer. It is the responsibility of the end user to check the installation clearances of any equipment that may be mounted directly above the heater.
20. FOR PROTECTION OF YOUNG CHILDREN OR THE INFIRM, A SECONDARY GUARD IS REQUIRED.

IXL Home does not take any responsibility for any damage occurring to any items installed above and in the vicinity of the heater.

Important: When this heater is operating the glass front is hot. The glass front is fitted to this appliance to reduce the risk of fire or injury from burns and no part of it should be permanently removed.

This appliance meets the following standards: Standards Australia
AS/NZS 60335.2.102: 2018 in conjunction with AS/NZS 60335.1:2020
AS/NZS 5601.1
AS/NZS 5263.1.3: 2016

Specifications

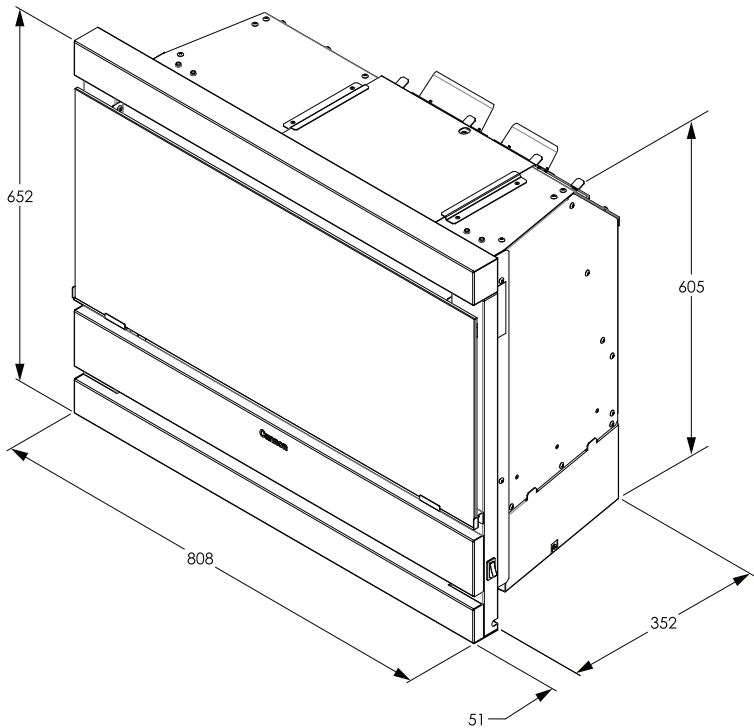
Abbotsford Inbuilt Specifications



Model	ABBTIB-FB
Gas Type	Natural Gas
Gas Consumption	26.0 MJ/hr
Energy Output	5.7 kW / 20.52 MJ/hr
Energy Star Rating	3.5 stars w/ Vertical Flue, (4.0 Stars w/ Horizontal flue)
Heater Type	Gas space heater approved to AS/NZS 5263.1.3:2016
Operating Pressure	Natural gas, (High) 0.72 kPa (+90 Pa) / (Low) 0.40 kPa
Gas Regulator	Pre-set, integral part of controller
Min. Inlet Pressure	1.13 kPa (NG)
Injector	2 injectors, each 7 ports x 0.72mm dia.
Fan	6 speeds
Ignition	Intermittent Pilot
Power Requirement	240 VAC 10 Amp Switch socket
Power Consumption	90 VA maximum

- Please Note:**
- The data label is located in the fan chamber. Access by removing front fascia.
 - When installing into a false fireplace, a False Fireplace Spacer Kit must be used (BFIB-MOCKBRKT).

Overall dimensions



Specifications

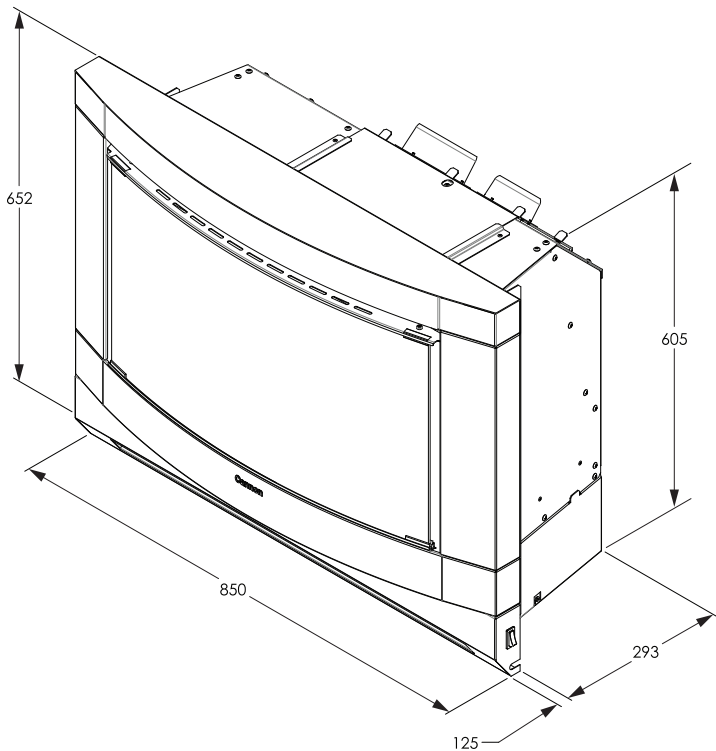
Armadale Inbuilt Specifications



Model	ARMAIB-FB
Gas Type	Natural Gas
Gas Consumption	26.0 MJ/hr
Energy Output	5.7 kW / 20.52 MJ/hr
Energy Star Rating	3.5 stars w/ Vertical Flue, (4.0 Stars w/ Horizontal flue)
Heater Type	Gas space heater approved to AS/NZS 5263.1.3:2016
Operating Pressure	Natural gas, (High) 0.72 kPa (+90 Pa) / (Low) 0.40 kPa
Gas Regulator	Pre-set, integral part of controller
Min. Inlet Pressure	1.13 kPa (NG)
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Fan	6 speeds
Ignition	Intermittent Pilot
Power Requirement	240 VAC 10 Amp Switch socket
Power Consumption	90 VA maximum

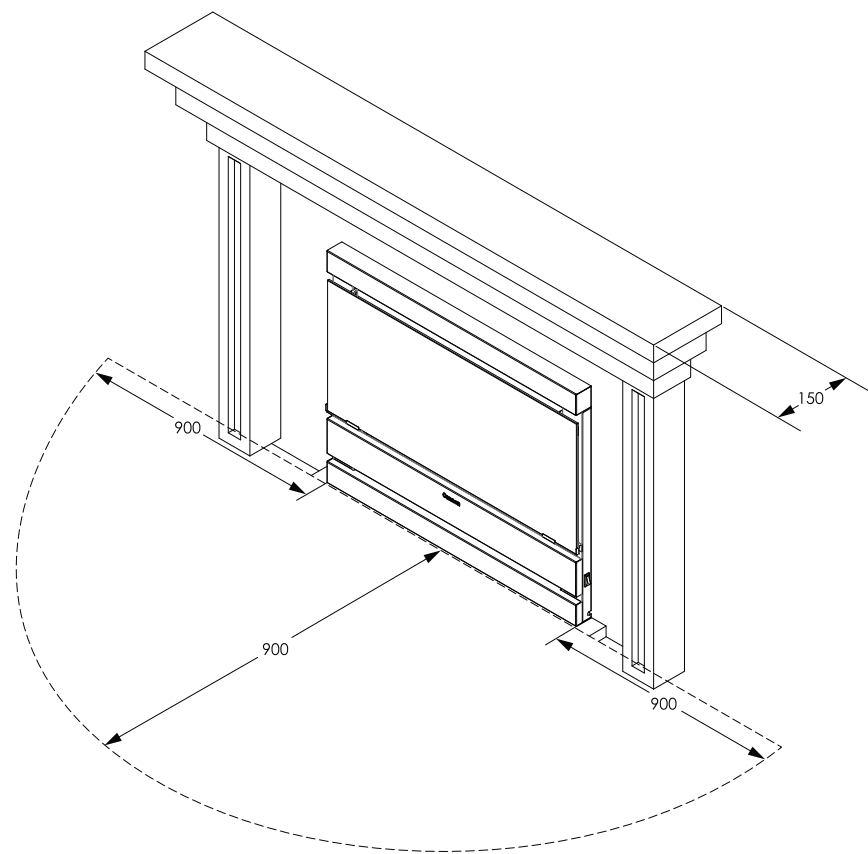
- Please Note:**
- The data label is located in the fan chamber. Access by removing front fascia.
 - When installing into a false fireplace, a False Fireplace Spacer Kit must be used (BFIB-MOCKBRKT).

Overall dimensions

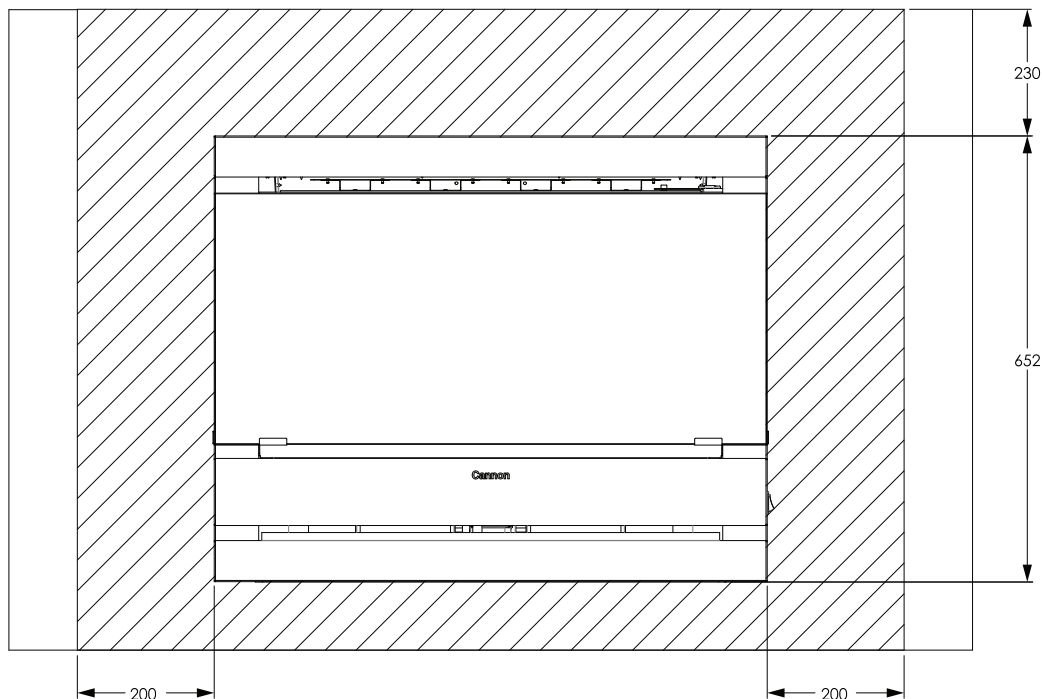


General Installation Information

Clearance / Location

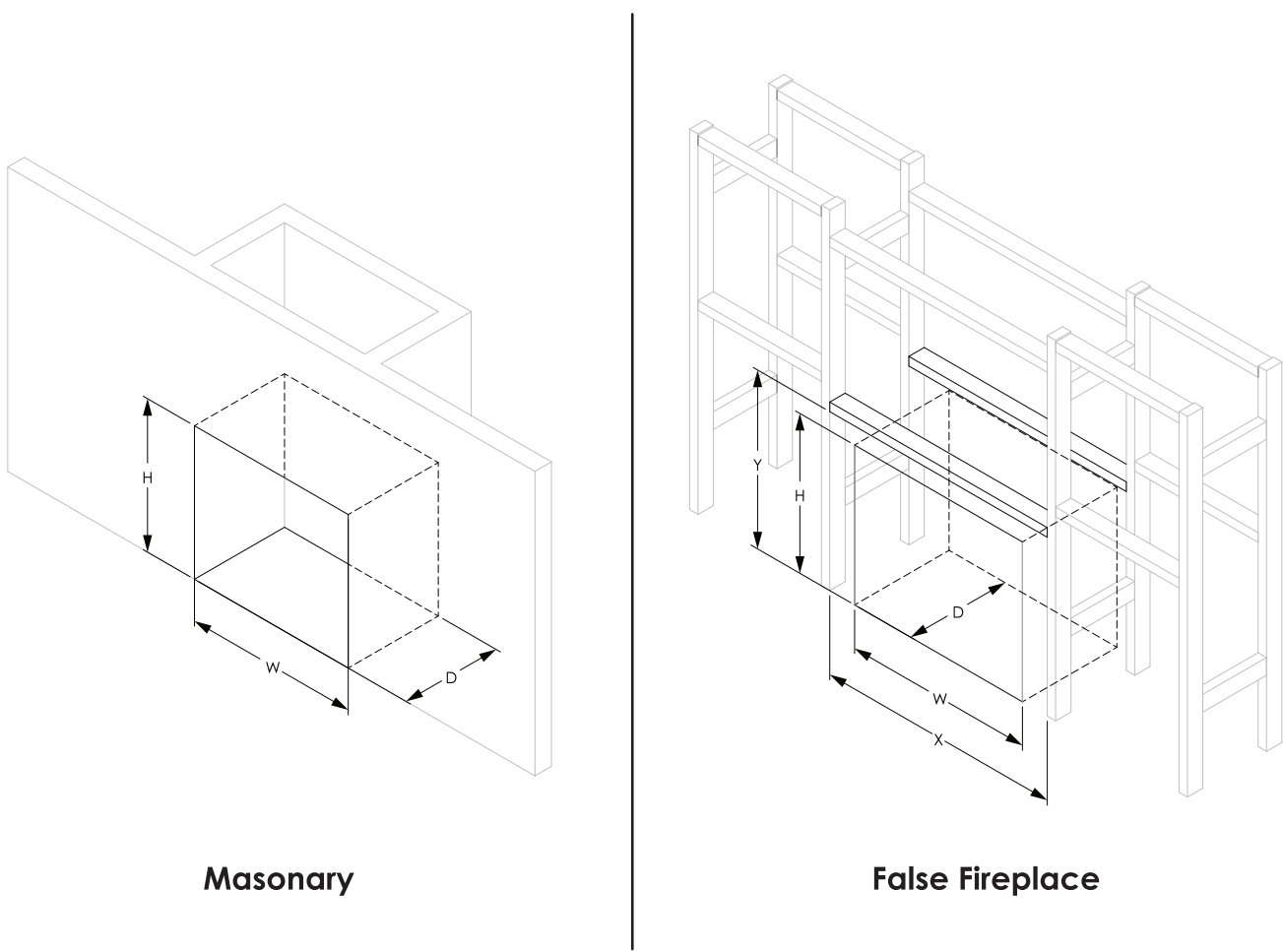


- Curtains, clothes, furniture and other flammable materials **MUST** be at least 900mm from front and sides of heater.
- **Side clearance** is 200mm minimum from edge of fascia to combustibles.
- **Top clearance** is 230mm minimum from edge of fascia to combustibles.
- **Mantel depth** may not exceed 150mm.
- False fireplace **set back** is 200mm.



Framing

Enclosure dimension shown below are specified critical dimension that should be follow during installation.



	Masonry			False Fireplace				
	W	H	D	W	H	D	X	Y
Abbotsford	700	605	410	764	630	460	990	730
Armada	700	605	360	764	630	410	990	730

*All dimension is minimum requirements and unit is in millimetre.

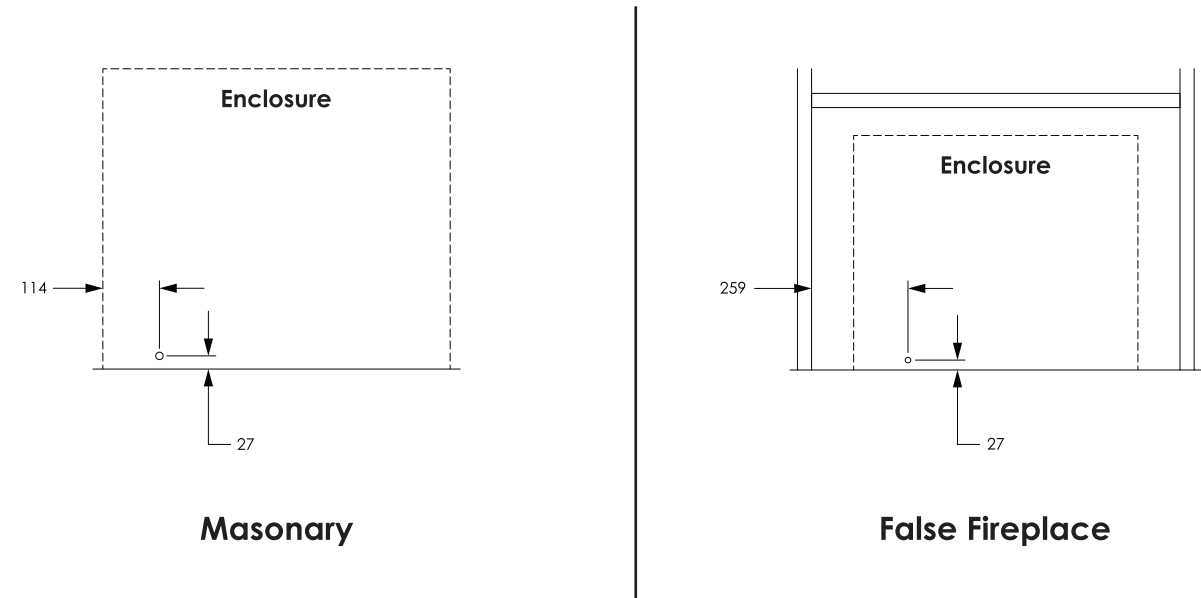


WARNING

- For false fireplace, framing **MUST** include the support for co-linear adaptor whether under or above the ceiling.
- The depth for false fireplace should maintain the 25mm minimum clearance for the Ø 100 pipe for both sides.
- Wall cladding **MUST** be non-combustible material. Please refer to manufacturer specification and requirements.
- The heater **MUST** be maintained 100mm minimum distance to any combustible material.

Gas Supply

Gas supply locations based on previous enclosure dimension are shown in below pictures.
An installation **MUST** comply with the requirements of AS/NZS 5601.



*Dimension unit is in millimetre.



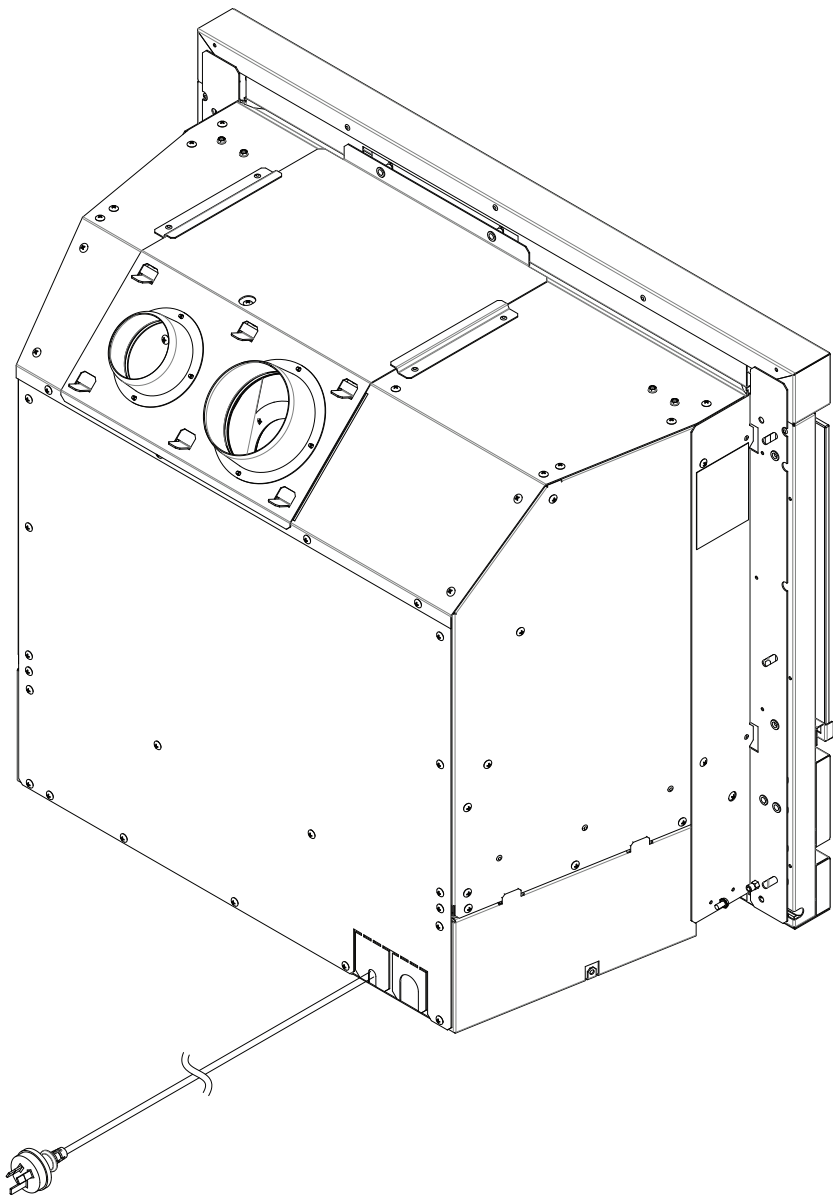
- Gas supply pressure to be 1.13 to 2.75 kPa.
- Flexible pipe is allowed but **MUST** be stainless steel such as Dormant tube.
- Purging gas supply is recommended to avoid damage to the gas control valve.
- Use a soapy water for leaking test all joints. Bubble will present any leak point.



Use a soapy solution to test all gas connections. If a leak is present bubbles will form at the leak. Once test is completed remove residue with a rage.

Electrical supply

An installation **MUST** comply with the requirements of AS/NZS 5601.



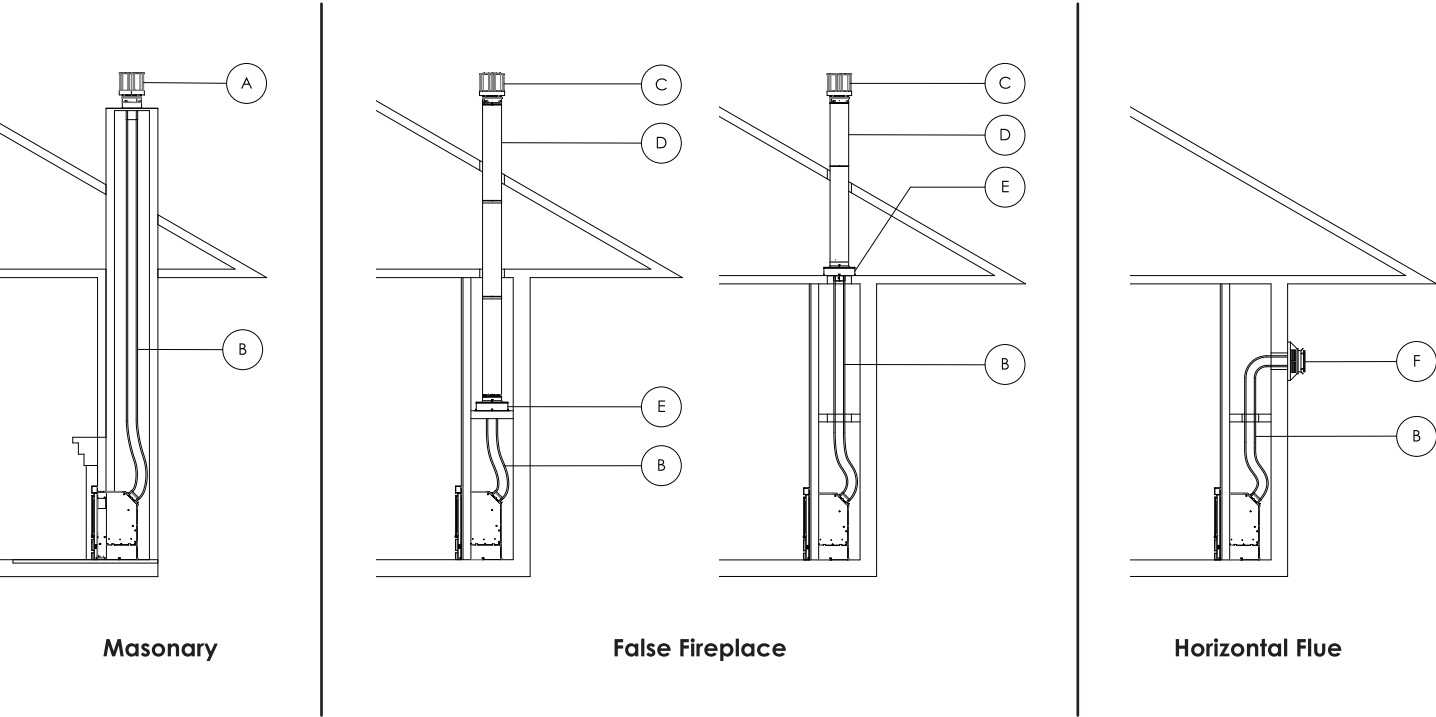
- This appliance is designed to operate on 240V AC.
- Heater is supplied with 1.5m cord and a three pins plug.
- 10 Amp switch socket **MUST** be located with 1.5m of the heater.
- A suitable double pole isolation switch **MUST** be installed externally for servicing or emergency shutdown of the heater.
- All electrical connections **MUST** be completed prior to wall lining being installed.



Power point **MUST NOT** be located above heater.

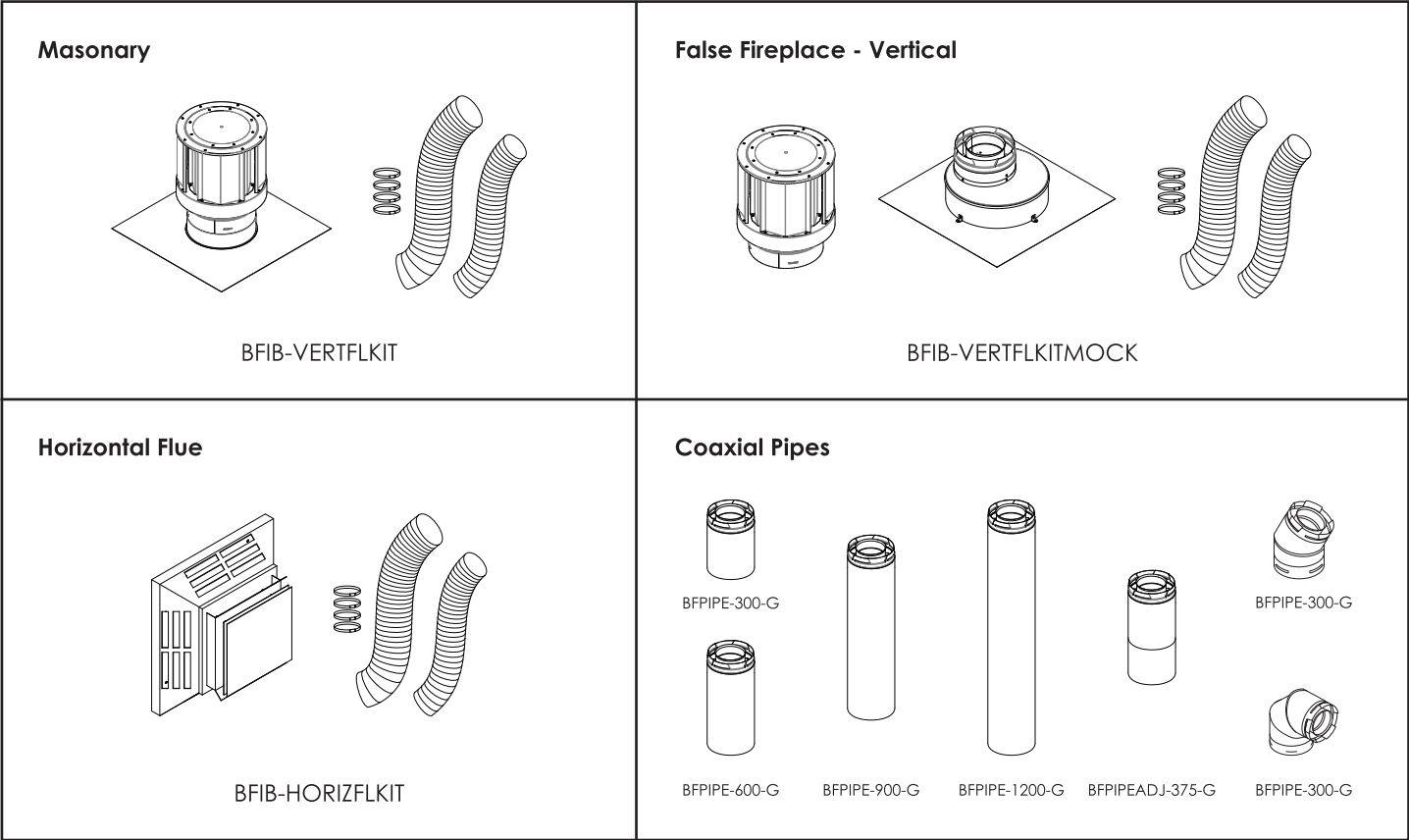
Flueing & Flue Components

Only an authorised person **MUST** install, service and remove the heater and flue system.



- a. Masonry vertical cowl
- b. Flexi pipes (Ø100 outlet and Ø75 inlet)
- c. Vertical cowl
- d. Coaxial pipe
- e. Co-linear adaptor
- f. Horizontal cowl

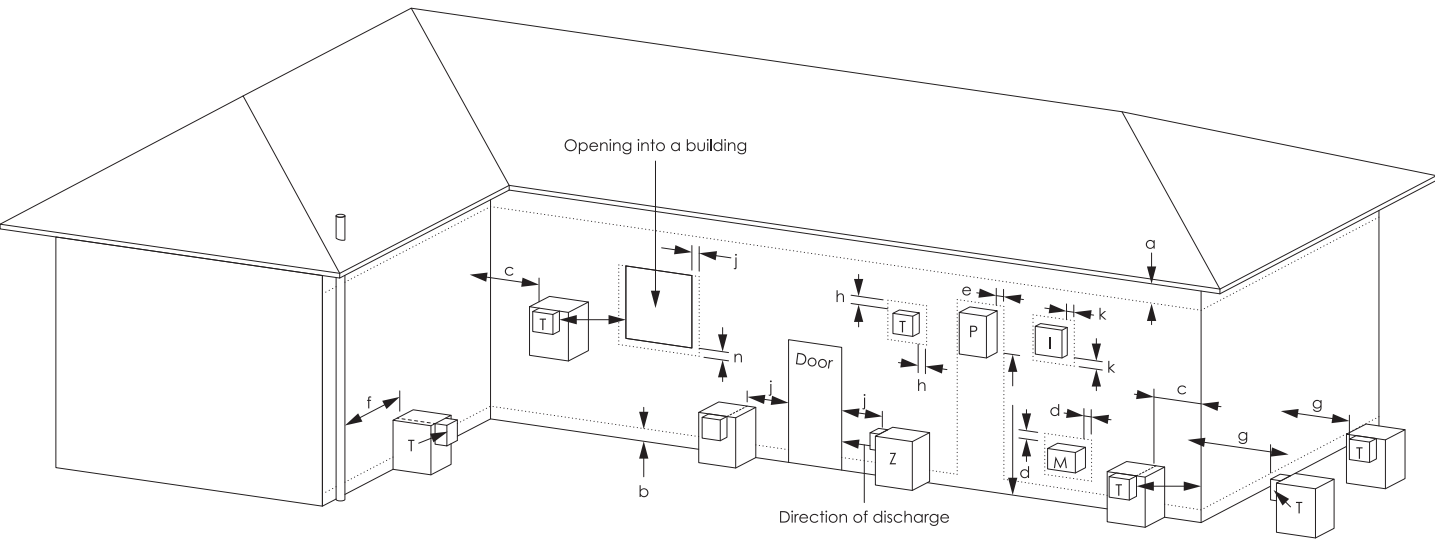
Flue Components



Flue Components

Termination of a Flue Under a Covered Area

As per AS/NZS 5601.1 for 'location of flue terminal'.



T = Flue terminal Z = Fan assisted flue appliance only M = Gas meter P = Electricity meter or fuse box I = Mechanical air = Prohibited areas for flue terminals

Ref	Item	Minimum clearances mm	
		Natural draught	Fan assisted
a	Below eaves, balconies and other projections:		
	Appliances up to 50 MJ/h input	300	200
	Appliances over 50 MJ/h input	500	300
b	From the ground, above a balcony or other surface*	300	300
c	From a return wall or external corner*	500	300
d	From a gas meter (M)	1000	1000
e	From an electricity meter or fuse box (P)^	500	500
f	From a drain pipe or soil pipe	150	75
g	Horizontally from any building structure* or obstruction facing a terminal	500	500
h	From any other flue terminal, cowl, or combustion air intake*	500	300
j	Horizontally from an openable window, door, non-mechanical air inlet, or any other opening into a building with the exception of sub-floor ventilation:		
	Appliances up to 150 MJ/h input*	500	300
	Appliances over 150 MJ/h input up to 200 MJ/h input*	1500	300
	Appliances over 200 MJ/h input up to 250 MJ/h input*	1500	500
	Appliances over 250 MJ/h input*	1500	1500
	All fan-assisted flue appliances, in the direction of discharge	-	1500
k	From a mechanical air inlet, including a spa blower	1500	1000
n	Vertically below an openable window, non-mechanical air inlet, or any other opening into a building with the exception of sub-floor ventilation:		
	Space heaters up to 50 MJ/h input	150	150
	Other appliances up to 50 MJ/h input	500	500
	Appliances over 50 MJ/h input and up to 150 MJ/h input	1000	100
	Appliances over 150 MJ/h input	1500	1500

* Unless appliance is certified for closer installation.
^ Prohibited area below electricity meter or fuse box extends to ground level.

Installation

Masonry Installation

Step 1: Preperation

Build framing or prepare enclosure as per dimensions shown in “FRAMING” section. Prepare gas and electrical supply as shown in “GAS & ELECTRICAL SUPPLY” section – page 10 & 11. A solid, levelled and smooth base is required

Step 2: Unpack

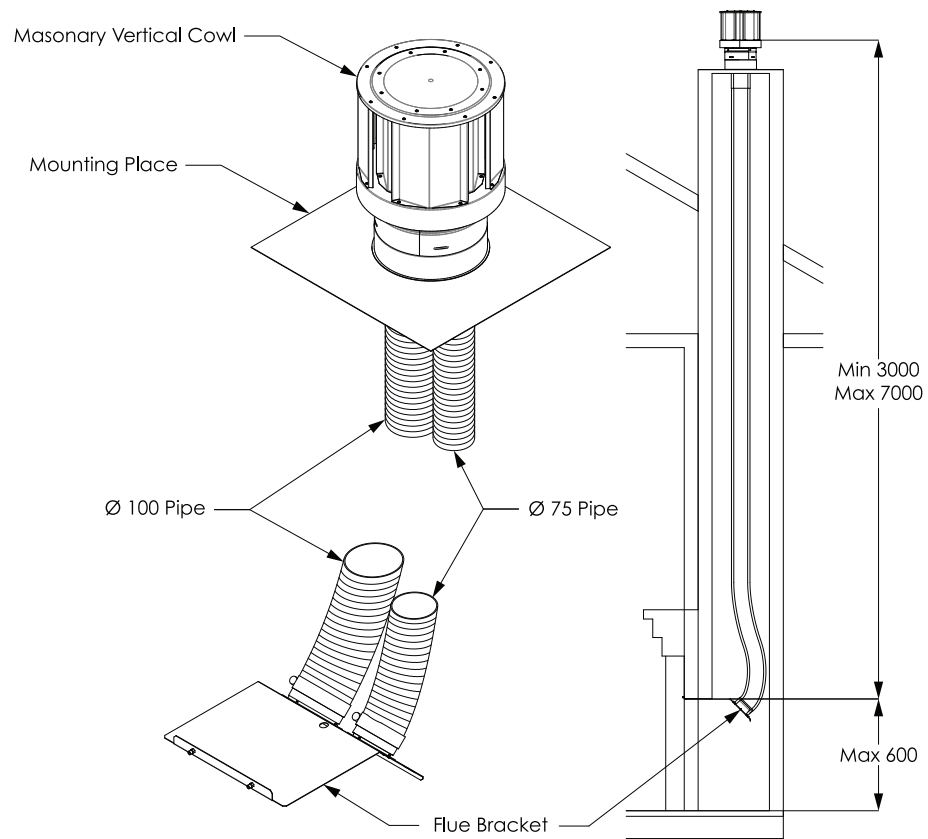
Open top of carton and remove accessories (burner media). Lift carton up and remove transit screws fixing the heater to the pallet. Check for damage and if there is any damage, contact supplier for advice.

Step 3: Masonry Installation

Connect Ø100 and Ø75 flexi pipes to masonry vertical cowl and secure both pipes by using supplied pipe clamps and screws if required.

Feed flexi pipes down into chimney and ensure each size of pipe is in the same orientation of the heater. Secure and seal the mounting plate to the chimney appropriately.

Remove the flue bracket attached onto the heater by removing the 2x M5 socket head screw. Connect flexi pipes to flue bracket spigots and securing both pipes by using supplied pipe clamps and screws if required.



* The heater has been tested and should operate satisfactorily with a maximum flue length of 7.0m and horizontal run should not exceed 600mm.

** Exceeding this length may affect the stability of the flame pattern and the operation of the heater. Contact our Technical Support Department if any further advice is required.

*** To achieve good clamping of the flexible aluminium pipes, it is recommended that the pipe be stretched in the last few centimetres so that the corrugations are flattened

Step 4: Install the Heater into Cavity (refer to page 18)

Installation

False Fireplace Installation

Step 1: Preparation

Build framing or prepare enclosure as per dimensions shown in “FRAMING” section. Prepare gas and electrical supply as shown in “GAS & ELECTRICAL SUPPLY” section. A solid, levelled and smooth base is required.

Step 2: Unpack

Open top of carton and remove accessories (burner media). Lift carton up and remove transit screws fixing the heater to the pallet. Check for damage and if there is any damage, contact supplier for advice.

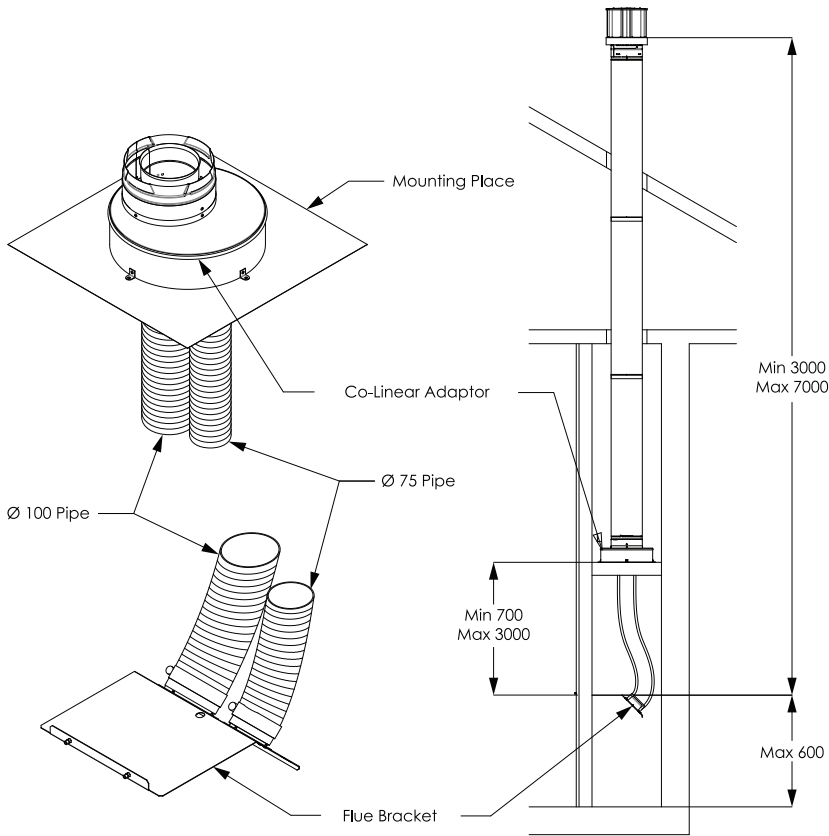
Step 3: False Fireplace Installation

Connect Ø100 and Ø75 flexi pipes to the co-linear adaptor and secure both pipes by using supplied pipe clamps and screws if required.

Secure co-linear adaptor mounting plate to the frame (ensure the minimum height requirement met as per “FRAMING”). Mounting plate may be folded upwards to suit internal framing dimensions.

Feed flexi pipes down into co-linear adaptor cut out. Connect coaxial pipes and vertical cowl, and seal appropriately.

Remove the flue bracket attached onto the heater by removing 2x M5 socket head screw. Connect flexi pipes to flue bracket spigots and securing both pipes by using supplied pipe clamps and screws if required.



* The heater has been tested and should operate satisfactorily with a maximum flue length of 7.0m and horizontal run should not exceed 600mm.

**Exceeding this length may affect the stability of the flame pattern and the operation of the heater. Contact our Technical Support Department if any further advice is required.

*** To achieve good clamping of the flexible aluminium pipes, it is recommended that the pipe be stretched in the last few centimetres so that the corrugations are flattened.

Step 4: False Fireplace Spacer Kit (refer to page 17)

Step 5: Install the Heater into Cavity (refer to page 18)

Horizontal Installation

Step 1: Preparation

Build framing or prepare enclosure as per dimensions shown in “FRAMING” section. Prepare gas and electrical supply as shown in “GAS & ELECTRICAL SUPPLY” section. A solid, levelled and smooth base is required.

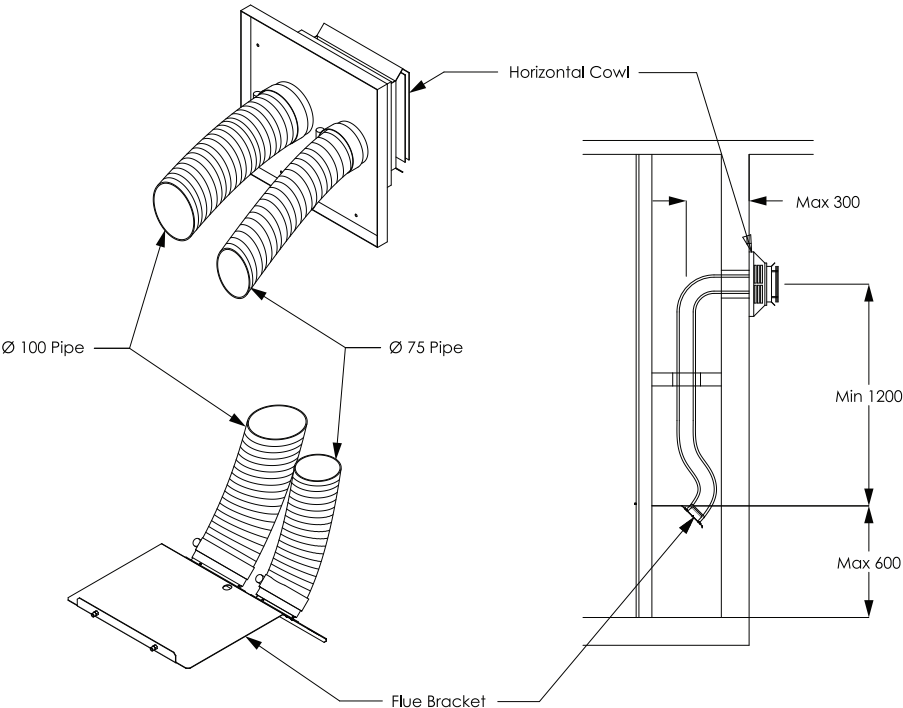
Step 2: Unpack

Open top of carton and remove accessories (burner media). Lift carton up and remove transit screws fixing the heater to the pallet. Check for damage and if there is any damage, contact supplier for advice.

Step 3: Horizontal Installation

Connect Ø100 and Ø75 flexi pipes to horizontal cowl and securing both pipes by using supplied pipe clamps and screws if required. Feed flexi pipes down into wall cavity and ensure each size of pipe is in the same orientation of the heater. Secure and seal the cowl to the wall appropriately.

Remove the flue bracket attached onto the heater by removing 2x M5 socket head screw. Connect flexi pipes to flue bracket spigots and securing both pipes by using supplied pipe clamps and screws if required.



* The heater has been tested and should operate satisfactorily with a minimum flue length of 1.2m and horizontal run should not exceed 300mm.
**Exceeding this length may affect the stability of the flame pattern and the operation of the heater. Contact our Technical Support Department if any further advice is required.

*** To achieve good clamping of the flexible aluminium pipes, it is recommended that the pipe be stretched in the last few centimetres so that the corrugations are flattened.

Step 4: False Fireplace Spacer Kit (refer to page 17)

Step 5: Install the Heater into Cavity (refer to page 18)

False Fireplace Spacer Kit (BFIB-MOCKBRKT)

This kit includes brackets which should be installed into the cavity wall frame. The bracket is used to support the wall cladding and provide a structural element to which the heater can be anchored.

Step 1:

Assemble the brackets (BFIB-MOCKBRKT) as per Fig 1 by using three supplied screws on each size. Check condition of rockwool blanket and is firmly attached to the bracket.

Step 2:

Attach the bracket assembly to the framing using flat headed nails or low-profile screws. Attachment can be done either in the front of assembly or on the side. It is important to maintain a distance between the mounting points on the frame as 740mm, as per Fig 2.

Step 3:

Wall cladding MUST be non-combustible. It is recommended that the supplier of the wall cladding be contacted to confirm that the material is suited for this application.

Cut wall cladding to size with opening 764mm x 630mm refer to “FRAMING” section – page 9.

It is recommended that this be a single sheet of cladding to avoid any cracking of the joints.

Ensure tabs of the False Fireplace Spacer Kit are not covered. These tabs aid in fixing the heater to the finished wall surface.

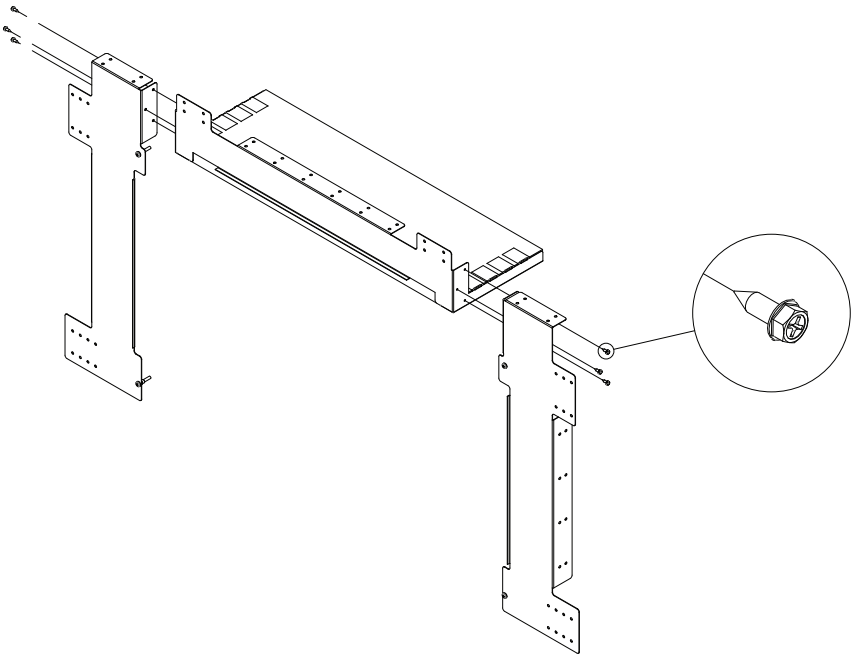


Fig 1

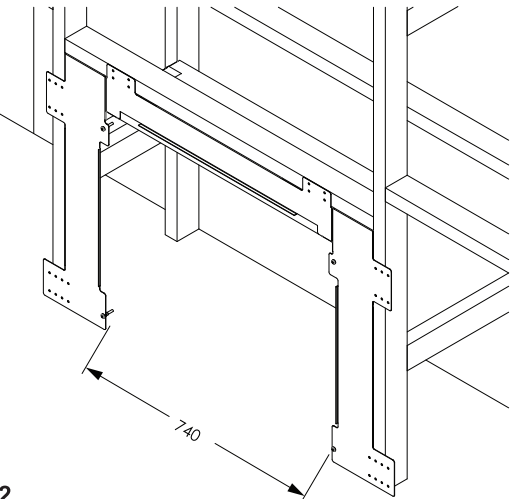


Fig 2

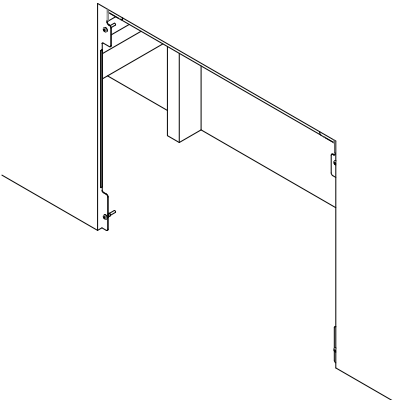
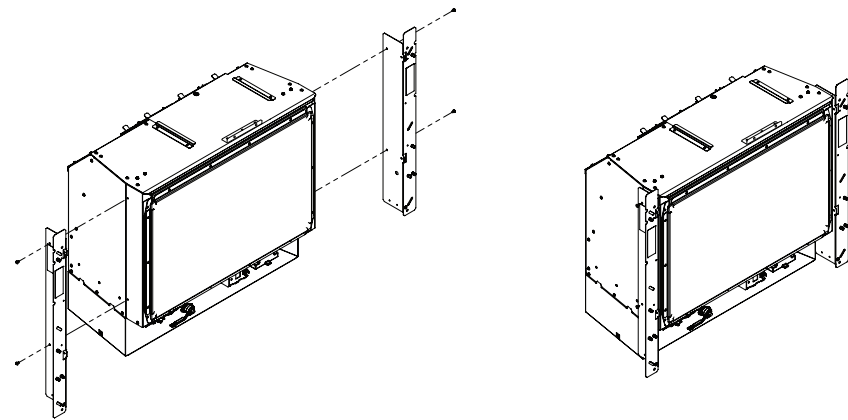


Fig 3

Installing the Heater into the Cavity

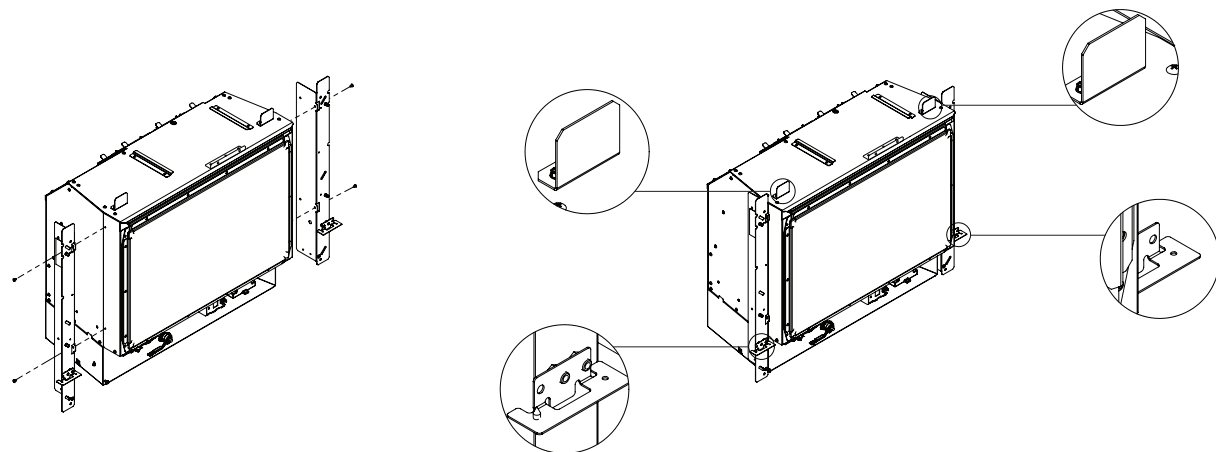
Before installing the heater check that it is in the correct configuration for the model.

Abbotsford (ABBTIB-FB)



The Abbotsford model features a flat fascia and has the side mounting flanges at the front of the heater.

Armada (ARMAIB-FB)



The Armada model features a curved fascia and has the side mounting flanges set back from the front of the heater. This variant also has two mounting brackets fitted to the top of the heater.



Ensure the registration label supplied with the fascia is attached to the specified location as per Fig 1.

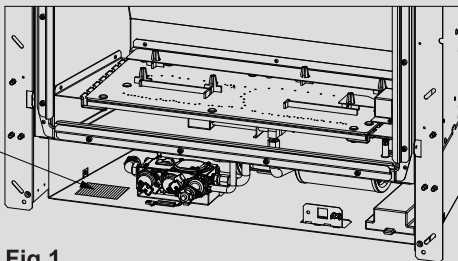
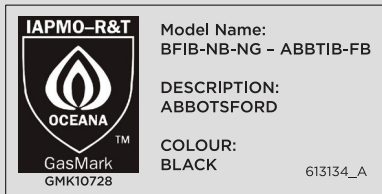


Fig 1

Installing the Heater into the Cavity

Step 1:

Carefully push the heater into the opening in the wall ensuring the flue bracket engages on the guide brackets on the top of the heater, as per Fig 1.

Step 2:

Secure the flue bracket to the heater by using supplied M5 screws, ensure the flue bracket is fully engaged, as per Fig 2. With the heater in position, the side brackets should be hard against the plaster or masonry.

Step 3:

Secure case flanges to the masonry or the False Fireplace Spacer Kit brackets, as per Fig 3. Screw or bolt the side brackets through the slots provided.

Method of fixing to finished wall surface (plaster/masonry/brick) suitable fixtures to allow easy removal must be used.

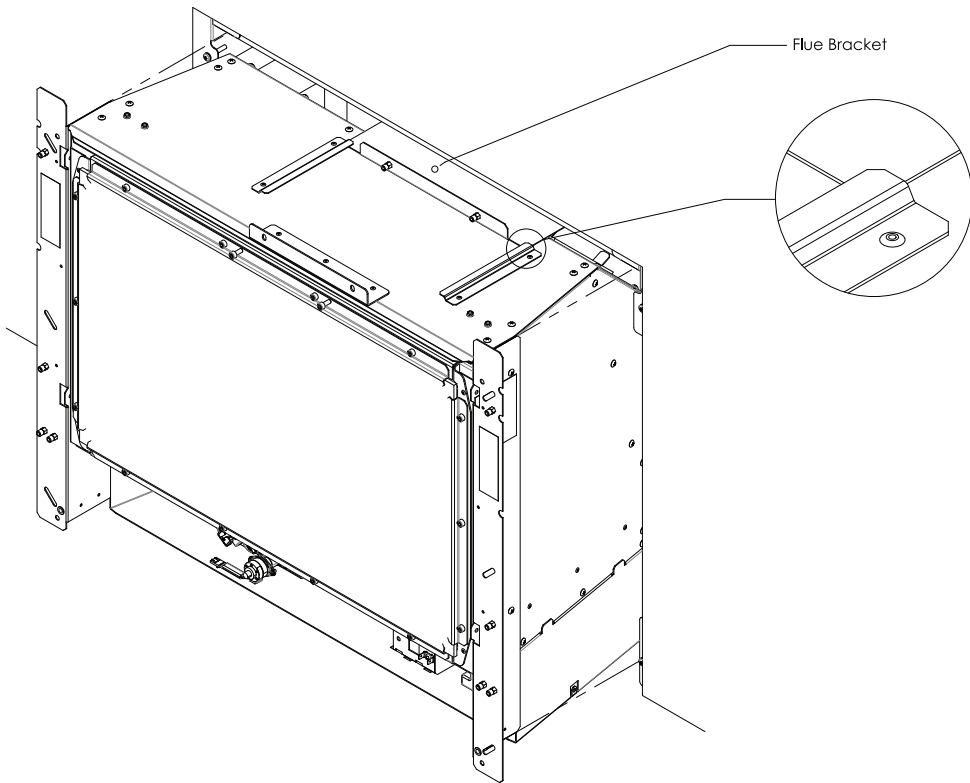


Fig 1

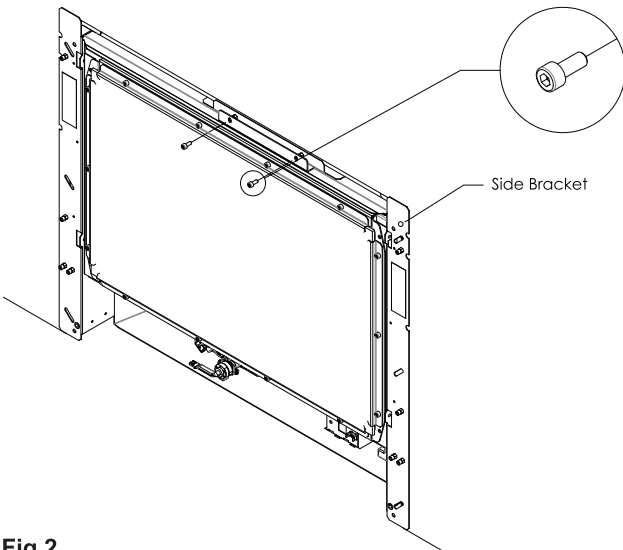


Fig 2

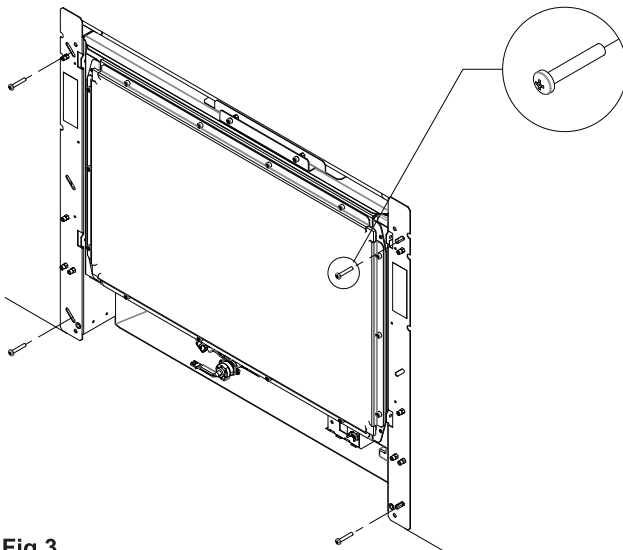
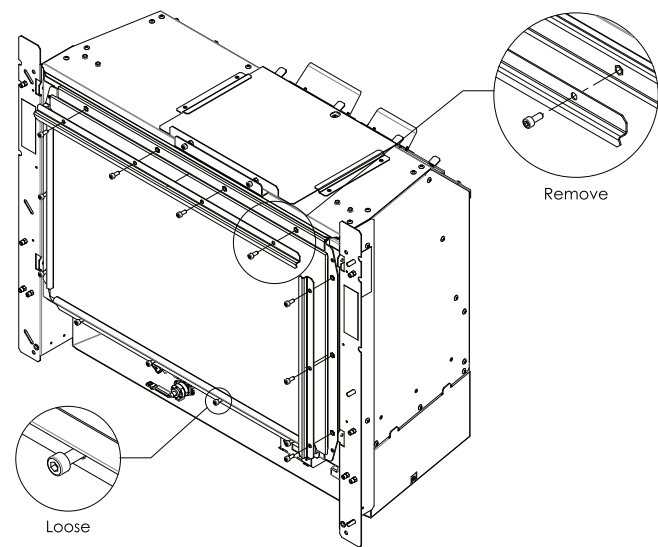


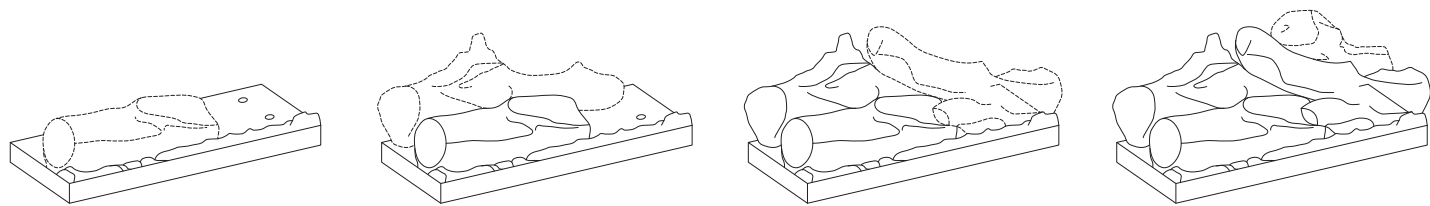
Fig 3

Carefully unpack the log set box. Logs are numbered as follows: #1 - Left front log, #2 - Left back log, #3 - Right front log, #4 - Right back log.

Step 1:
Loosen off all the clamp screws, and completely remove one side clamp and one upper clamp. Slide the glass out and keep it safe from damage. Do not disturb the seal on the glass. If the seal needs to be fixed to the glass due to coming loose, it is recommended to use double sided adhesive tape.

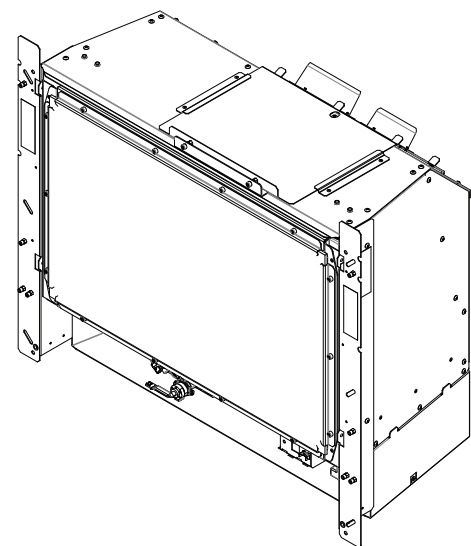


Step 2:
Position the four individually numbered logs in the following order on the burner bed as shown. The locating pins on burner bed must engage with corresponding holes in the individual logs.

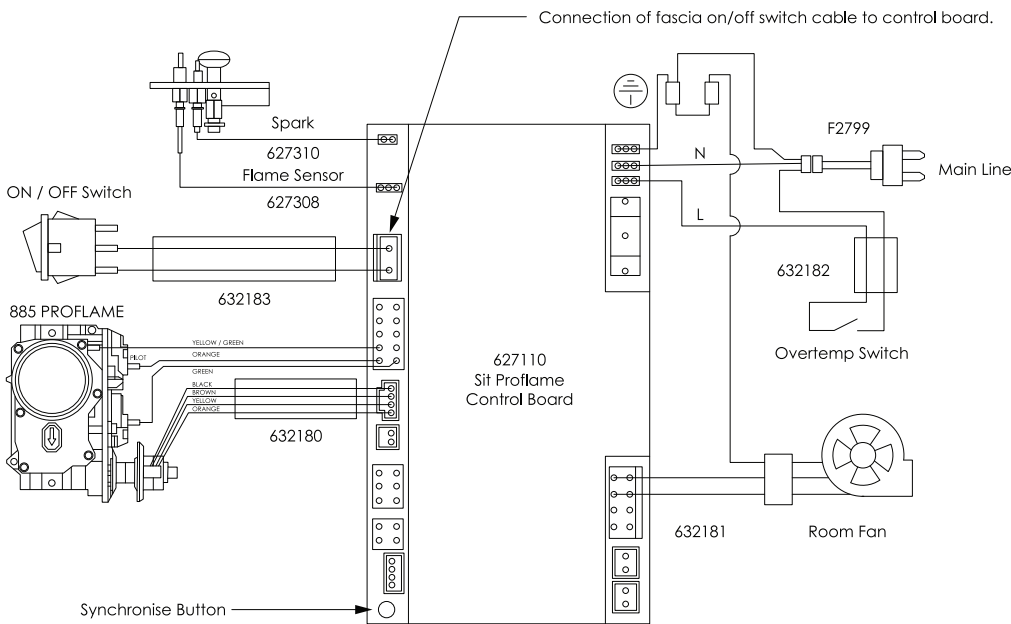


- a. Place log #1 into the 2 front left pins on the burner bed, ensuring that the charring faces the front.
- b. Place log #2 onto the 2 left back pins.
- c. Place log #3 on single right front pin, ensure fork locates over log #2.
- d. Place log #4 on single right back pin, ensure left side of log rests on depression in #3 log.

Step 3:
Re-fit the inner glass and ensure the screws are not over tightened. Ensure the gasket seal is secure and fitted correctly.



Prior to fitting the fascia, it is suggested that the heater be started to ensure the unit is operating correctly. The fascia has a wiring loom which is to be connected to the control board as shown below.



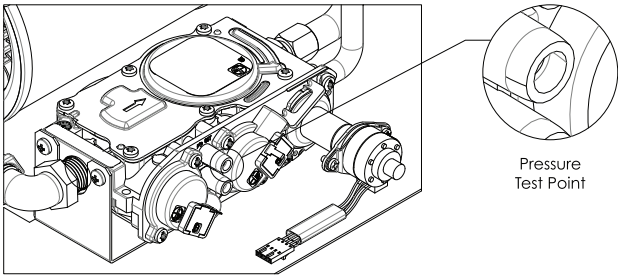
Pairing Remote

1. Connect the main power supply to the heater and power the unit.
2. Press and hold the synchronise button (red button, locate on the front left of the control board) until it “beeps” three times.
3. Install 3 of AAA batteries then push the On button. Control board will “beep” to indicate that the system is now initialised.

Check the Gas Pressure



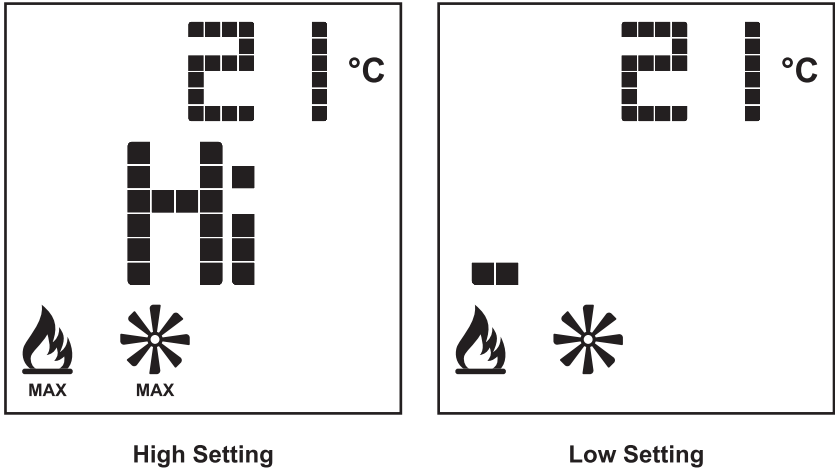
Gas pressures for this appliance are present and cannot be adjusted.



If required, the pressure test point is closed with a captive screw. Turn screw 6 revolutions anticlockwise to open the pressure point and place manometer tube over the test point.

Commissioning

1. Check outlet pressures from the valve, select the heat settings on the remote.



2. Switch heater off and remove the manometer tube. Tighten pressure test point by turning the captive screw fully clockwise. Check test point for gas sound.
3. Operate the heater on each setting. The flame should be stable, no lifting from the burner and the logs should glow after approximately 15 minutes of operation on BOOST setting.



If the flame is unstable:

- Check that the burner is located correctly.
- Check that the glass front is mounted correctly and is sealed.
- Check the flue is operating correctly.

General Notes

When the heater is switched on from a cold start the inner glass may condensate and fog up for a short period of time. This is normal and will clear up as the heater heats up.

During heater operation it is not uncommon for the heater to experience metal expansion and contraction sounds during the initial heat up and/or cool down process. Due to the different metals used within the heater the type of noise and levels will vary. This should not be considered as a product fault or defect.

Your heater is fitted with a room circulation fan. The fan will create different levels of noise dependant on fan speed settings. The most common sound you will hear will be air movement through the airflow channel which is normal.

The gas burner when switched off after operating for a period, may experience a popping or fluttering noise as the residual gas in the burner burns away.

Fitting the Fascia

Abbotsford (ABBTIB-FB)

Step 1:

Mount the front fascia to the side brackets using 4x M5 screws, as per **Fig 1**. The fascia has the ON/OFF switch fitted. It is important that the cable is plugged into the control board and ensure that the cable cannot be trapped when the lower cover is installed.

Step 2:

Attach the lower grass retainer brackets to the front fascia using 4x M5 screws, as per **Fig 2**.

Step 3:

Slide the glass retainer bracket into slots. Bottom corners of glass will nest into retainer brackets, as per **Fig 3**.

Step 4:

Front fascia assembly is now complete.

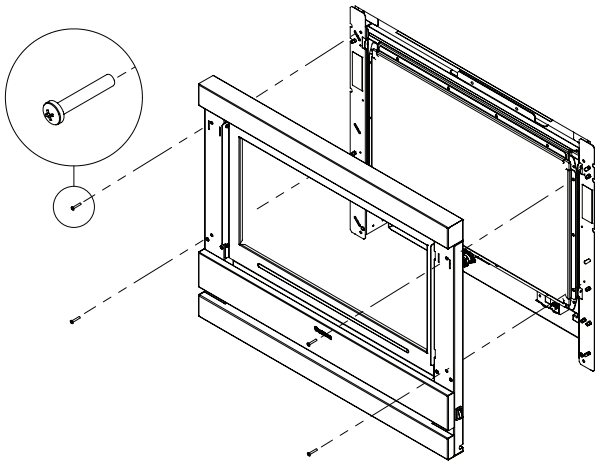


Fig 1

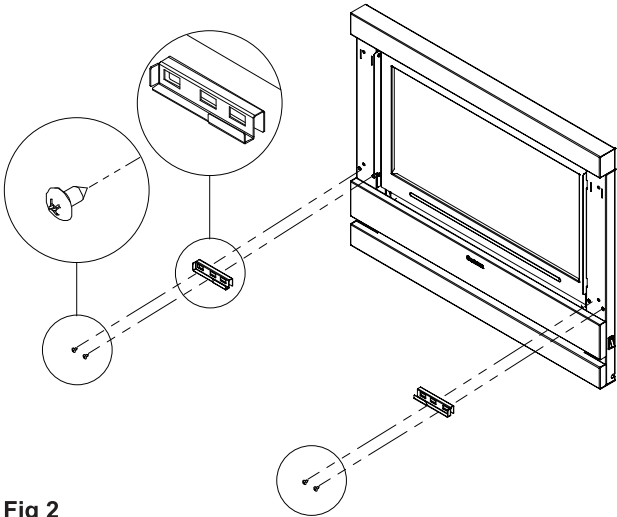


Fig 2

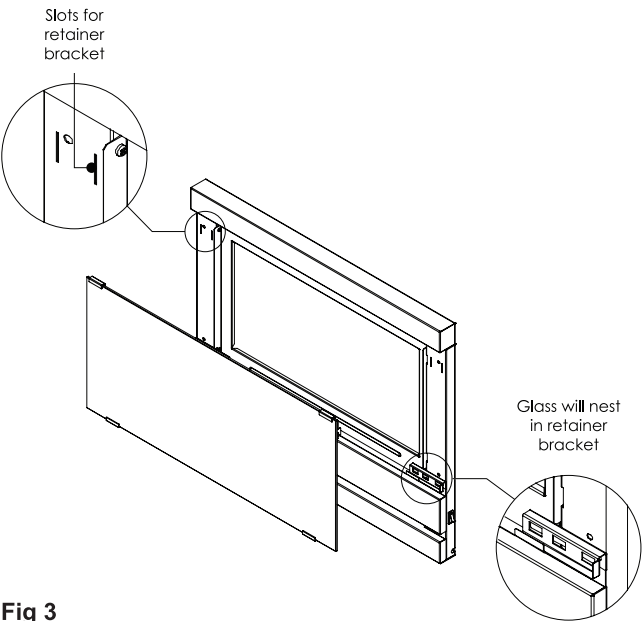


Fig 3

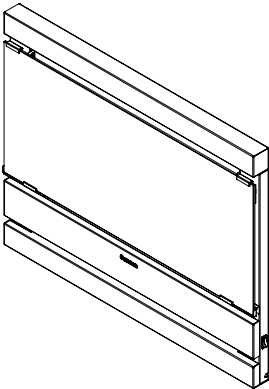


Fig 4

Armadale (ARMAIB-FB)

- Step 1:**
Slide glass assembly over the top of heater and hook onto front fascia as indicated, as per **Fig 1**.
- Step 2:**
Once glass assembly is hooked onto front fascia. Simply push lower tabs so they align with lower housing, as per **Fig 2**.
- Step 3:**
Place the back upper edge of the fascia behind the retaining bracket and position the fascia against the flange mounting brackets, as per **Fig 3**.
- Step 4:**
Fix heater to bracket by attaching 2x screws to underside. One screw is attach to either side, as per **Fig 4**.
- Step 5:**
The lower fascia of the Armadale has the ON/OFF switch fitted, as per **Fig 5**.
It is important that the cable is plugged into the control board and ensure that the cable cannot be trapped when the lower cover is installed.

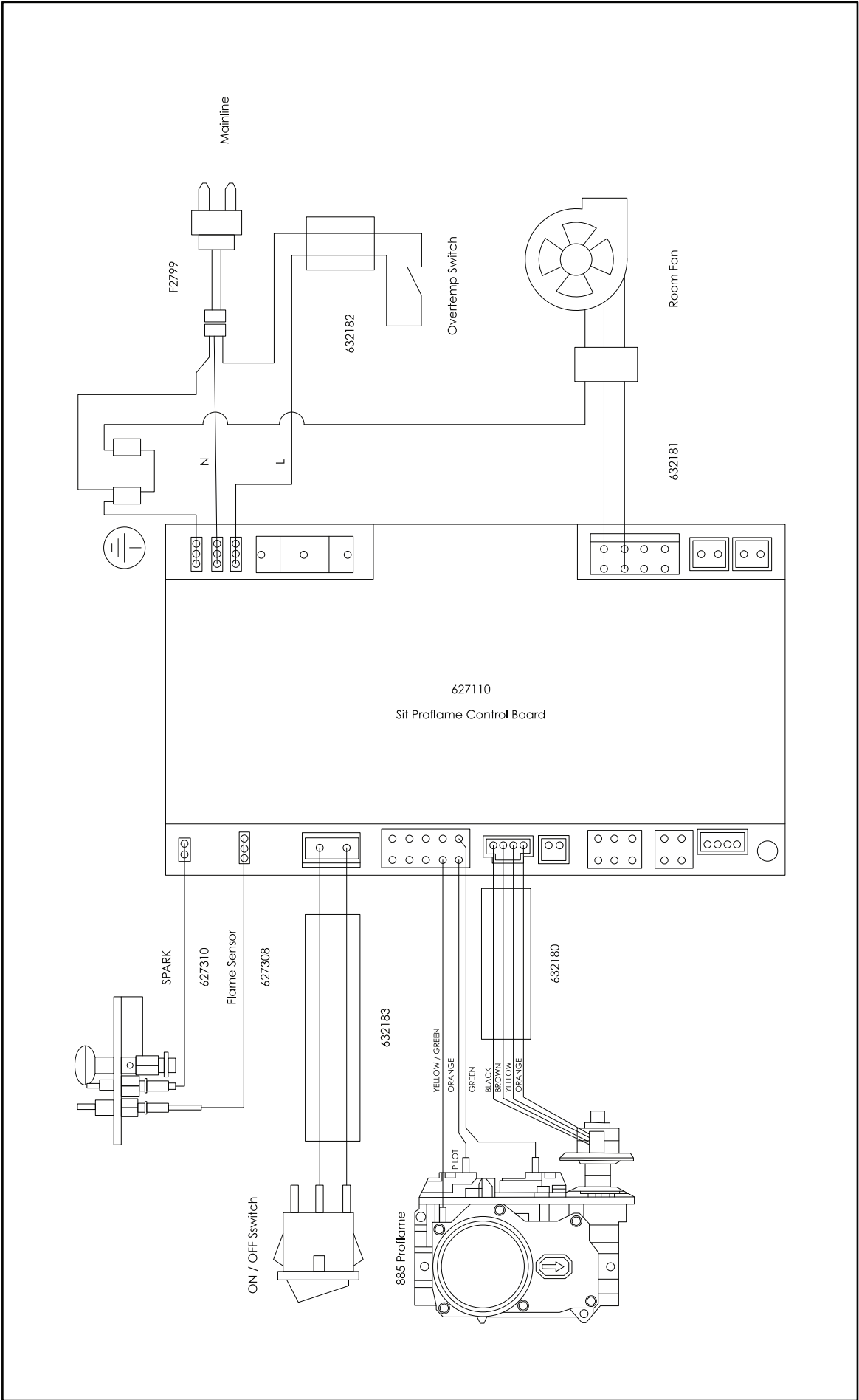
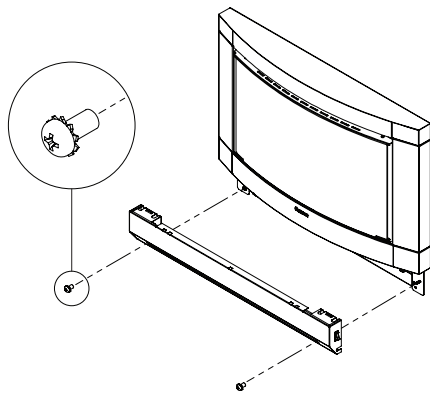
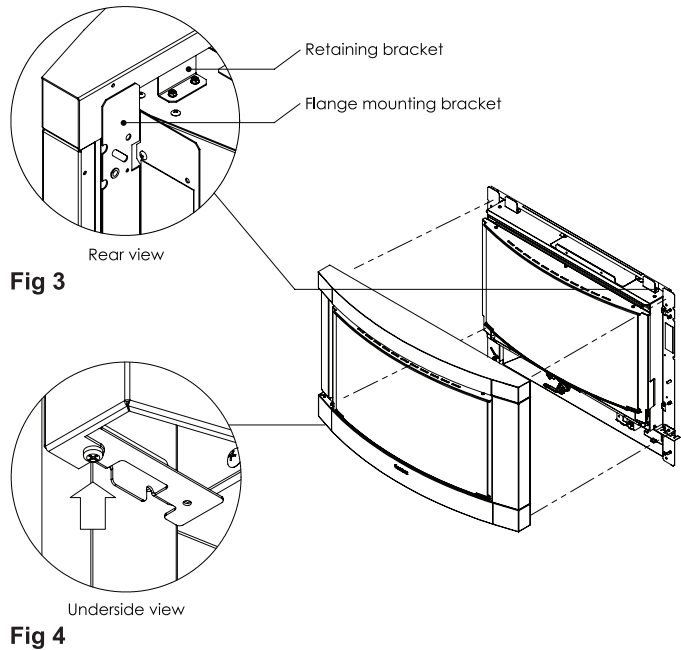
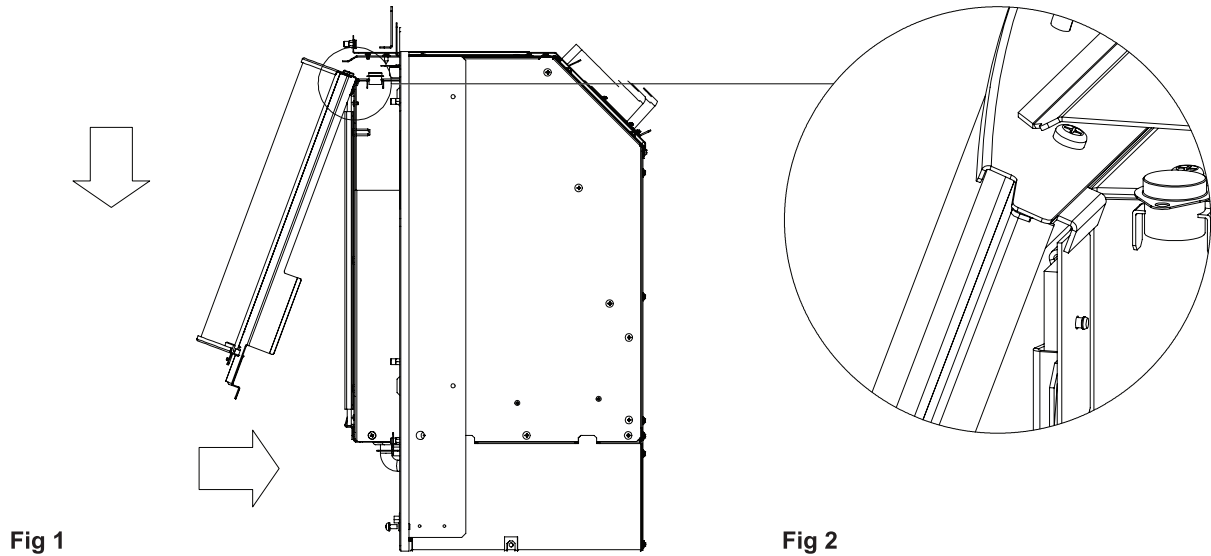


Fig 1: Wiring Diagram Balanced Flue In-built

Warranty

This Warranty against defects for your newly purchased Cannon product is proudly prepared by IXL Home Pty Ltd of 1K Marine Parade, Abbotsford, VIC 3067. Free Call: 1300 727 421

- IXL Home products come with guarantees that do not exclude the following consumer entitlements under the Australian Consumer Law:
 - replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage; and
 - to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.
- IXL Home warrants that your product and related supply will be free from defects in materials and workmanship during the warranty term.
Your warranty term is 3 years (10 years on the heat exchanger parts only), commencing from the date of purchase. IXL Home acknowledges this product requires professional installation and product removal is hazardous to consumers. Accordingly, any necessary inspections and services will be carried out on site. You should not attempt de-installation.
- Subject to Point 1, IXL Home will repair any defects in materials and workmanship during the warranty term and if the product is deemed irreparable provide a replacement of an equivalent current model where the balance of the warranty period from the original date of purchase will take effect.
- To the fullest extent permitted by law and subject always to Point 1, IXL Home will not be liable for:
 - any loss or damage arising from loss of use, loss of profits or revenue; or
 - for any indirect or consequential loss or damage resulting from any breach of this warranty against defects.
- Defective IXL Home products may be repaired using refurbished parts or if required, completely replaced by a refurbished product of the same type.

Limitations to /your Cannon Warranty

- Subject to Point 1, this warranty:
 - will only be provided to the original purchaser where the original purchase was made from a IXL Home Authorized Dealer or reseller, and proof of such purchase can be presented at the time of service.
 - only applies to IXL Home products purchased in Australia from a IXL Home Dealer or reseller and installed by a qualified person where a Certificate of Compliance in accordance with State/Territory laws is provided.
 - will not apply where the defect in or failure of the product is attributable to misuse, abuse, accident, or non-observation of the manufacturer's instructions. This product must be used in accordance with the manufacturer's instructions.
 - will not cover faults due to normal wear and tear with reasonable use nor consumable components such as globes, filters, glass items, etc.
 - will not cover any damages or problems caused to this product by natural forces e.g. storm, fire, flood, and earthquake; or by intrusion or accumulation (or both) of foreign matters e.g. dust, soil, and moisture. IXL Home recommends that you take out appropriate insurances to protect your product to this end.
 - will not apply if this product is installed in a mobile dwelling e.g. caravan or boat;
 - will not apply if this product is removed from the location where it was first installed.
 - is immediately void if the serial or model number label is removed or defaced.
 - is immediately void if the product is serviced or repaired by unauthorised /unqualified personnel.
 - covers use of this product for domestic use only.
 - will not be restarted or extended upon repair or replacement of the product or a part.

How to Make a Claim

- To make a claim under this Warranty you will need to:
 - contact IXL Home service department on 1300 727 421 or service@ixl.com.au to provide details and register your claim enabling a IXL Home assessment.
 - submit proof of purchase with your claim e.g. tax invoice or purchase receipt.
 - where a property has been constructed by a builder/developer and it is fitted with Cannon products, please submit proof of purchase by way of the certificate of occupancy, with your claim.
- IXL Home will contact you to make arrangements for service on site.
- Subject to Point 1, you will be responsible for any costs relating to the provision of your product to a IXL Home Authorised Service Dealer.
- Subject to Point 1, in the event you live more than 50 km from a IXL Home Authorised Service Dealer you may be subject to travel or transport costs to facilitate the repairing or replacement of your Cannon product.
- IXL Home and its Authorised Service Dealers reserve the right to seek reimbursement of any costs incurred by them should your Cannon product be found to be in good working order.

Warranty

Privacy

The privacy of your personal information has always been important to us. To learn more about how we collect, keep and use your personal information, please obtain a copy of our privacy statement by visiting our website at www.ixlhome.com.au or by contacting us via email on info@ixlhome.com.au or by telephone on 1300 727 421.

Enter the details of the date installed and the Compliance Certificate number in the appropriate area on the rear page of this manual.



ATTENTION

- DO NOT** operate this appliance before reading the instruction manual.
- DO NOT** place articles on or against this appliance.
- DO NOT** store chemicals or flammable materials, or spray aerosols near this appliance.
- DO NOT** operate with panels, covers or guards removed from this appliance.
- DO NOT** connect an LP gas cylinder located indoors.

Don't risk your appliance warranty. Only a licensed person will give you a Compliance Certificate, showing that the work complies with all the relevant standards.

Only a licensed person will have insurance protecting their workmanship for 6 years.

You **MUST** use a licensed person to install this appliance who **MUST** give you your Compliance Certificate to ensure the manufacturers appliance warranty will be honored.

Don't Risk Your Appliance Warranty.

Only a licensed person will give you a Compliance Certificate, showing that the work complies with all the relevant standards. Only a licensed person will have insurance protecting their workmanship for 6 years. Make sure you use a licensed person to install this appliance and ask for your Compliance Certificate to ensure the manufacturers appliance warranty will be honored.

Date Installed: _____

Compliance Certificate No.: _____

Installed By: _____

Whilst every effort is made to provide current information at the time this manual was produced, continuing product improvements mean the enclosed specifications, images and literature may differ from what is currently available.



Visit website below to register your warranty details online.

cannonappliances.com.au/warranty



GMK 10728
AS/NZS 5263.1.3

Part Number:
611070_A

IXL
since 1858

Home

For service to this appliance or spare parts contact the **Cannon** manufacturer and distributor:

Phone: 1300 727 421

Fax: 1300 727 425

Email: service@ixl.com.au

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